

DP Systems : Services & Maintenance

SIREHNA a DCNS Company is committed to your side, to provide high quality service and support wherever you are on the globe. This customer service is supervised from DCNS Research-SIREHNA in Nantes, with service and support engineers available to respond promptly to your needs and for intervention wherever you are and wherever the action

SIREHNA Customer Service is an organisation designed for a total customer satisfaction, quality and confidence under EasyDP® system.

Hotline:

At SIREHNA offices, a team of 12 engineers specialized on Dynamic Positioning System and dedicated to your system are answering to your request and are working on your project, to allow the resolution of problem promptly.

Dedicated Tools (Laptop Maintenance Tool and Remote Access Kit):

At distance, our engineers are able to provide support for EasyDP and can make a diagnostic

Spare parts:

At SIREHNA offices, a package of spare parts dedicated to your system is stored and book. Likewise, spare parts can be stored in our DCNS Worldwide Offices near the operation is, for a quick and adapted Service.



DCNS Corporate Worldwide:

Our Customer Services Team from DCNS Research-SIREHNA associated with the different teams of DCNS Services Worldwide (Singapore, Malaysia, India, Arabia, Brazil...) are available for all interventions onboard wherever you are in the world. For a quick reactivity, the closest service engineers will be in charge.